

Commonwealth Home Support Programme



Contribution Fees

From June 2023

This list outlines the fees for services delivered by RDNS Silverchain through the Commonwealth Home Support Programme (CHSP).

As an RDNS Silverchain client, you will need to pay a small contribution fee for our services. These fees help us to deliver more services to more people in South Australia.

Please note that some services are charged hourly or part thereof, so the final amount you pay will depend on the length of the visit.

Nursing Services	Visit Duration	Non-Concession Contribution limit \$120.00	Concession Contribution limit \$60.00
Nursing - Short	1-15 mins	\$5.50	\$2.75
Nursing - Medium	16-35 mins	\$11.00	\$5.50
Nursing - Long	>35 mins	\$18.00	\$9.00

Allied Health and Support Services	Unit Measure	Non-Concession Contribution limit \$71.50	Concession Contribution limit \$51.00
Allied health and therapy services – individual	per hour	\$15.30	\$8.70
Domestic assistance	per hour	\$10.20	\$6.65
Personal care and other services delivered by a Care Worker	per hour	\$10.20	\$6.65
Social support – individual activity	per hour	\$10.20	\$6.65
Flexible respite – in-home or the community	per hour	\$10.20	\$6.65

The following services do not fall within the 28-day maximum contribution limit and will be charged at the rates detailed below.

Home modification - fixed price	per installation	\$102.00	\$51.00
Home modification - quote required	per quote	50%	15%

If you cancel a visit less than 24 hours before service commencement or are not at home at the time your visit was scheduled, you may be charged the contribution amount for that visit.

We will invoice you in arrears for the services you receive every four weeks. We will provide you with a Service Account detailing the services we provided and how much is payable. Contribution limits are in place to protect you. These limits relate to the maximum amount we will charge you per our four-week invoicing cycle, irrespective of the number of services you receive.

We will always ensure you receive the highest quality of care, regardless of your ability to pay. If you are experiencing hardship or have any difficulties paying your account, please contact us on the number below to discuss your options.



If you have any questions about our fees, services or would like to give feedback, please call our national contact centre on **1300 364 264**.