

Home Care Package Pricing Schedule

As of 1 November 2020



For more than 120 years, RDNS has enabled thousands of Australians to live independently in their own homes. From essential services to caring for more complex conditions, we have skilled people on hand to look after you at every stage of your journey.

Service	Duration	Weekday (7am-6pm)	Weeknight (6-11pm)	Saturday	Sunday	Public holiday
Personal care, social support, respite*	1 hour	\$64	\$87	\$97	\$107	\$129
Medication support (Care Worker)	Per service	\$28	\$32	\$35	\$40	\$56
Nursing	15 mins	\$54	\$62	\$67	\$75	\$97
	30 mins	\$76	\$88	\$95	\$107	\$138
	1 hour	\$122	\$141	\$153	\$171	\$221
Palliative nursing	30 mins	\$85	\$98	\$108	\$120	\$170
	1 hour	\$129	\$149	\$164	\$183	\$258
Domestic assistance	1 hour	\$54	*	*	*	*
Light gardening	1 hour	Please contact us for a quote				

#The minimum service charge is 30 minutes (except nursing which is 15 minutes), and will be billed in 15 minute blocks thereafter.

*We typically don't provide these services outside of weekdays. If you require these services outside of weekdays, please contact us for a quote.

Additional services purchased on top of the value of your package will be charged at the rates listed above.

Cancellation policy

Please provide 24 hours' notice to avoid incurring a cancellation charge.

External providers

To ensure safety and quality monitoring, we will engage external service and equipment providers on your behalf (10% processing fee applies).

Travel costs

You won't be charged for our staff to travel to your home or for travel that occurs during your support visits.

Other fees and charges

		Level 1	Level 2	Level 3	Level 4
Package management	Per fortnight	\$34	\$60	\$131	\$199
Care management (managed by RDNS)	Per fortnight	\$52	\$91	\$197	\$299
Setup fee and exit fee		\$0	\$0	\$0	\$0

Allied Health Services

RDNS provides allied health and therapy services to help restore, improve or maintain your independence and wellbeing. Depending on your needs, we offer allied health and therapy services individually or in a combination. Our aim is to provide practical advice and assistance to help you live as independently as possible in your own home and community.

Allied health service	Initial assessment* <i>Prices exclude GST</i> 8:00am – 5:00pm Monday to Friday	Subsequent visit <i>Prices exclude GST</i> 8:00am – 5:00pm Monday to Friday
Occupational therapy	\$272	
Social Work	\$272	
Physiotherapy	\$204	\$136 per hour [#]
Speech pathology	\$204	
Dietetics	\$204	
Podiatry	\$142	\$74 per visit

* Service charge includes preparation, travel to your home, in-home service delivery and out-of-home follow up. Follow up includes documenting the results from the assessment, ordering any equipment or home modifications and preparing an exercise program or service plan as required. Additional time and charges may be negotiated depending on the complexity of the service request.

[#] The minimum service charge is 30 minutes and will be billed in 15 minute blocks thereafter. Time includes both in-home service delivery and out-of-home follow up.

Allied health out of hours services

Services outside 8:00am - 5:00pm Monday to Friday are subject to availability and a surcharge applies.