



# Referral Guide - Queensland

Services	In home aged care services: Commonwealth Home Support Program (CHSP) and Support at Home (SAH)	Post Acute Care services	Private services	Transitional Care Program (TCP)
Description	A broad range of services to help keep clients in their home longer. Services can include personal care, cleaning, social support, respite, nursing, allied health, and dementia specialist.	Short term nursing care to support hospital discharge for up to 14 days from hospital.	In home health and aged care services for patients who would like to self fund their care, top up on their existing government subsidised support, or are waiting on funded services.  Services available include nursing, personal care and domestic assistance.	A 12 week program seeking to optimise function and independence of older persons after a hospital stay.
Geographic availability	Greater Brisbane, Gold and Sunshine Coasts, and some other parts of regional Queensland. Contact us for specific availability.	Sunshine Coast region, from Beerburrum in the south, to Cooloolo Cove and the Gympie region in the north.		
Patients eligible for the service	 <ul style="list-style-type: none"> <li>65 years and over, or 50 years and over for ATSI people.</li> <li>Assessments are via My Aged Care. See how to refer below.</li> <li>If your patient already has approved funding they can call us on <b>1300 650 803</b> and we can schedule an appointment.</li> <li>Private (self funded) options also available by calling us on <b>1300 650 803</b>.</li> </ul>	<ul style="list-style-type: none"> <li>18 years and over.</li> <li>Medically stable.</li> <li>Clear diagnosis.</li> <li>Low risk of rapid deterioration.</li> <li>If pregnant, &lt;20 weeks gestation.</li> <li>Children older than 13 are eligible if: <ul style="list-style-type: none"> <li>Dosed as an adult</li> <li>Not under a paediatrician's care</li> <li>Have a responsible adult present.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Services available for all ages.</li> <li>For children under the age of 16, consent must be given by a parent or guardian.</li> <li>Can self fund their in home care services.</li> </ul>	<ul style="list-style-type: none"> <li>65 years and over, or 50 and over for ATSI people.</li> <li>Valid ACAT assessment.</li> <li>Consents to referral.</li> <li>Inpatient, ready for discharge from public or private hospital.</li> <li>Has realistic and functional goals.</li> <li>Clients with existing SAH funding may be eligible to pause SAH to access TCP.</li> </ul>
Patients not eligible for the service		Where the answer is No to any of the above criteria, or: <ul style="list-style-type: none"> <li>Requires care longer than 21 days.</li> </ul>	Where the answer is No to any of the above criteria.	Where the answer is No to any of the above criteria, including patients already discharged to the community.
Cost	Patients may be required to pay a co-contribution, based on their income. See <a href="https://silverchain.org.au/fees-and-charges">silverchain.org.au/fees-and-charges</a>	This program is funded by the SCHHS and is free for patients with a referral.	Fee for service.  Call <b>1300 650 803</b> for current availability and to obtain a quote	A daily fee may apply, assessed by Services Australia.
How to refer	Patients can visit My Aged Care at <a href="https://myagedcare.gov.au">myagedcare.gov.au</a> for more information or by calling <b>1800 200 422</b> .  Alternatively, GPs can refer online to My Aged Care <a href="https://myagedcare.gov.au/make-a-referral">myagedcare.gov.au/make-a-referral</a>	For more information, please visit <a href="https://sunshinecoast.health.qld.gov.au/for-health-professionals/refer-your-patient">sunshinecoast.health.qld.gov.au/for-health-professionals/refer-your-patient</a>	Referrers can call <b>1300 300 122</b> , or clients can call <b>1300 650 803</b> to discuss service availability and request a quote.	Contact ACAT assessor via <a href="https://myagedcare.gov.au">myagedcare.gov.au</a> or by calling <b>1800 200 422</b> .

## For further information



- call **1300 300 122**
- email [SCReferrals@silverchain.org.au](mailto:SCReferrals@silverchain.org.au)
- or visit [silverchain.org.au/refer-to-us](https://silverchain.org.au/refer-to-us)