

Private Services Price List



Sunshine Coast, Queensland - 1 July 2026

For over 130 years, Silverchain has been trusted to provide generations of Australians with the Best Care at home.

We are one of Australia's few not for profit home care specialists, who provide a large range of services, from a little help at home to more complex health care.

Below are the prices for the services we provide on a private (fee for service) basis in the Sunshine Coast, Queensland.

Common services (ex. GST)

Service	Duration	Standard hours Weekdays 6am to 6pm	Non-standard hours Weeknights 6pm to 6am	Saturday	Sunday	Public holiday
General Nursing	1 hour*	\$161.50	\$190.00	\$202.00	\$222.00	\$282.00
General Nursing Medication related only	30 mins	\$98.50	\$116.50	\$122.50	\$135.50	\$171.00
In home Care Services: • Personal Care • Respite Support • Social Support	45 mins**	\$85.50	\$100.00	\$107.00	\$128.50	\$149.50
	1 hour**	\$95.00	\$111.00	\$118.50	\$142.50	\$166.00
Domestic Assistance	1 hour**	\$95.00	\$111.00	\$118.50	\$142.50	\$166.00

*All non medication related General Nursing visits are charged at a minimum of 1 hour. Where a visit lasts longer than 1 hour, additional time will be charged in 30 minute increments.

**The minimum service charge for In home Care Services is 45 minutes. Where a visit lasts longer than 1 hour, additional time will be charged in 30 minute increments.

#A 'visit' is defined as a single instance where a Silverchain team member provides care at home within a 24 hour period. Where multiple visits occur within the same 24 hour period, each will be billed separately.

Private Services

Price List - 1 July 2026

Our services, continued

Travel costs

Additional fees are applicable for our team members to travel to and from your place of care (home) if it is more than 30km away from our Birtinya office.

Zone one Within 30km of Birtinya	Zone two 31 to 60km	Zone three 61 to 100km	Zone four 101 to 130km
\$0	\$53.00 per visit	\$69.50 per visit	\$87.00 per visit

Pricing

Prices are correct at time of publication but will be reviewed and updated from time to time.

Invoicing

We will issue you an itemised monthly invoice. Payment is due within 30 days of the invoice date.

Nursing Care initial consultation

During our first visit for Nursing Care, we may need to complete an initial assessment to fully understand your needs. This visit may take slightly longer than subsequent visits.

Materials and consumables

All standard personal protective equipment for our team is included in the service fee. All other consumables will be charged at cost.

Cancellations

We understand plans change. Cancellations notified to us at least 2 Business Days prior to the scheduled service will not incur any charge.

If not at home, or for cancellations after 5pm two Business Days before the scheduled service, a charge of 100% of the fee for the cancelled service will apply.

*Business Day means any day that is not a weekend or public holiday in the state of Queensland.