

Home Care Package Price List



Victoria as of 1 August 2024

For over 130 years, Silverchain has enabled thousands of Australians to live independently in their own homes.

From a little help at home with everyday tasks to ongoing complex care, we have skilled people on hand to look after you at every stage of your journey.

This Price List provides information on the services we provide that you can access and the fees and charges that apply to your Home Care Package (HCP). These costs will be deducted from your overall package budget.

Care Management

Care Management is an important service that includes coordinating care and services that help you deliver on the goals you identified in your Care Plan.

Every package, including those being self-managed, requires some level of care management. It is a mandatory service for everyone with a HCP.

Care management	Duration	Level 1	Level 2	Level 3	Level 4
Fully managed by provider	Per fortnight	\$78.50	\$138	\$299	\$455
Self-managed by you	Per fortnight	\$41	\$77	\$165	\$228

Common services

Service	Duration	Standard hours Weekdays 6.00am to 8.00pm	Non-standard hours Weeknights 8.00pm to 6.00am	Saturday	Sunday	Public holiday
Personal Care	1 hour	\$81.50	\$88	\$108	\$136	\$162
Nursing	30 mins*	\$85	\$92			
	1 hour	\$140	\$151	\$181	\$202	\$263
Domestic Assistance	1 hour	\$79.50	\$86	\$106	\$132	\$158
Light Gardening*	1 hour	\$80**				
In-home Respite	1 hour	\$81.50	\$88	\$108	\$136	\$162

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Other services

Service	Duration	Standard hours Weekdays 6.00am to 6.00pm	Non-standard hours Weeknights 6.00pm to 6.00am	Saturday	Sunday	Public holiday
Social Support - individual	1 hour	\$81.50	\$88	\$108	\$136	\$162
Silverchain Social Support Group Moorabool & Golden Plains	Per session	\$115				
Allied Health*	1 hour	\$175***				

The minimum service charge is indicated in the tables above and will be billed in 15 minute increments thereafter.

* If you require these services outside of standard hours or outside of weekdays, please contact us for a quote.

** \$80 is the common price for Light Gardening. Prices range from \$60 to \$100 per hour. Please contact us for a quote.

*** \$175 is the common price for Allied Health. Prices range from \$120 to \$200 per hour. Please contact us for a quote.

Other costs

Fee	Duration	Level 1	Level 2	Level 3	Level 4
Package management	Per fortnight	\$57.50	\$101.50	\$222	\$335
Staff travel costs to visit you	Per km		\$0		
Setup and exit fees			\$0		

Basic Daily Fee

We do not charge a Basic Daily Fee unless otherwise agreed with you in your Home Care Package Agreement.

Fee	Duration	Level 1	Level 2	Level 3	Level 4
Basic Daily Fee paid by you	Per fortnight	\$0	\$0	\$0	\$0

Cancellation policy

We understand plans change. If you need to cancel your service, please give us 24 hours' notice. Otherwise a cancellation charge may apply.

External providers

We may engage external providers on your behalf if required, provided they meet our standards. We will discuss and agree the cost for these services or equipment where they vary from our Price List.

Other costs

You may be charged for costs incurred by Silverchain such as parking fees or travel during your service. We will discuss and agree these costs with you.