

# Home Care Package Price List



Western Australia as of 1 July 2024

For over 130 years, Silverchain has enabled thousands of Australians to live independently in their own homes.

From a little help at home with everyday tasks to ongoing complex care, we have skilled people on hand to look after you at every stage of your journey.

This Price List provides information on the services we provide that you can access and the fees and charges that apply to your Home Care Package (HCP). These costs will be deducted from your overall package budget.

## Care Management

Care Management is an important service that includes coordinating care and services that help you deliver on the goals you identified in your Care Plan.

Every package requires some level of care management. It is a mandatory service for everyone with a HCP.

Care management	Duration	Level 1	Level 2	Level 3	Level 4
Fully managed by provider	Per fortnight	\$66.50	\$116.90	\$250.88	\$380.38

## Common services

Service	Duration	Standard hours Weekdays 6.00am to 6.00pm	Non-standard hours Weeknights 6.00pm to 6.00am	Saturday	Sunday	Public holiday
Personal Care	30 mins*	\$51.78	\$68.64	\$87.35	\$99.83	\$115.42
	1 hour	\$86.30	\$114.40	\$145.58	\$166.39	\$192.37
Nursing	30 mins*	\$88.20	\$100.72	\$113.81	\$142.27	\$159.34
	1 hour	\$147.00	\$167.87	\$189.68	\$237.12	\$265.56
Domestic Assistance**	1 hour	\$83.00				
Light Gardening**	1 hour	\$64***				
In-home Respite	30 mins*	\$51.78	\$68.64	\$87.35	\$99.83	\$115.42
	1 hour	\$86.30	\$114.40	\$145.58	\$166.39	\$192.37

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## Other services

Service	Duration	Standard hours Weekdays 6.00am to 6.00pm	Non-standard hours Weeknights 6.00pm to 6.00am	Saturday	Sunday	Public holiday
Nurse practitioner support	1 hour	\$221.69	\$253.16	\$286.06	\$357.59	\$400.49
Allied Health – Professional**	1 hour	\$189.00				
Allied Health – Therapy Assistant	30 mins*	\$68.40	\$78.39	\$96.19	\$106.90	\$114.00
	1 hour	\$114.00	\$130.66	\$160.31	\$178.16	\$190.01
Therapy group	1 hour	\$75.00				
Social support - individual	30 mins*	\$51.78	\$68.64	\$87.35	\$99.83	\$115.42
	1 hour	\$86.30	\$114.40	\$145.58	\$166.39	\$192.37
Social Support – Group outing**	1 hour	\$42.90				
Social centre visit****	Per visit	\$180.00				
Respite Support – centre based	1 hour	\$38.48	\$51.01	\$64.92	\$74.19	\$85.78

\* The minimum service charge is 30 minutes, and will be billed in 15 minute increments thereafter. Visits less than 60 minutes will be charged at the quoted 30 minute rate.

\*\* If you require these services outside of standard hours or outside of weekdays, please contact us for a quote.

\*\*\* \$64 is the common price for Light Gardening. Prices range from \$60 to \$140 per hour. Please contact us for a quote.

\*\*\*\* This includes local transportation to the social centre and back, as well as meal preparation at the social centre.

## Other costs

Fee	Duration	Level 1	Level 2	Level 3	Level 4
Package management	Per fortnight	\$44.80	\$78.96	\$171.64	\$260.26
Staff travel costs to visit you	Per km		\$0		
Setup and exit fees			\$0		

## Basic Daily Fee

We do not charge a Basic Daily Fee unless otherwise agreed with you in your Home Care Package Agreement.

Fee	Duration	Level 1	Level 2	Level 3	Level 4
Basic Daily Fee paid by you	Per fortnight	\$0	\$0	\$0	\$0

### Cancellation policy

We understand plans change. If you need to cancel your service, please give us 24 hours' notice. Otherwise a cancellation charge may apply.

### External providers

We may engage external providers on your behalf if required, provided they meet our standards. We will discuss and agree the cost for these services or equipment where they vary from our Price List.

### Other costs

You may be charged for costs incurred by Silverchain such as parking fees or travel during your service. We will discuss and agree these costs with you.