

Referral Guide - South Australia

Services	HIV Primary Care Program	Homeless Service	In home aged care services: Commonwealth Home Support Program (CHSP) and Support at Home (SAH)	Palliative Nursing Care	Hospital Avoidance and Post Acute Care services
Description	Comprehensive nursing services, including case management to people with HIV living in South Australia.	A nursing led service based out of Hutt Street Centre and Westcare for people experiencing homelessness. Services include assessment, care coordination, and nursing treatment such as chronic disease and medication management.	A broad range of services to help keep patients in their home longer. Services can include personal care, cleaning, social support, respite, nursing, and allied health.	In home specialist palliative care services, including personal care, social and spiritual support, nursing, and allied health services. Prescribing for end of life education can be provided by the GP or by specialist palliative services.	A nursing led service aimed at prevention of hospital and emergency department admissions or support at home after being discharged from hospital.
Geographic availability	In person - Adelaide metropolitan area Telehealth - Program support outside metropolitan Adelaide is provided through telehealth.	Hutt Street and Westcare Centres, Adelaide CBD.	Greater Adelaide and some parts of regional South Australia. Contact us for specific availability		Adelaide metropolitan area.
Patients eligible for the service	People who have a new HIV diagnosis or people with an existing diagnosis who are new to care in SA, or those with complex needs, may be eligible for this program.	All homeless people or those at risk of homelessness, who present to the clinics, are eligible for services.	<ul style="list-style-type: none"> 65 years and over, or 50 years and over for Aboriginal and Torres Strait Islander people. Assessments are via My Aged Care (MAC). See how to refer below. If your patient already has approved funding, they can call us on 1300 650 803 and we can schedule an appointment. Private (self funded) options also available by calling us on 1300 650 803. 	Must have a progressive, life-limiting condition (malignant or non-malignant) and be likely to die in the next 12 weeks.	<ul style="list-style-type: none"> Medically stable and safe for care at home. Clear diagnosis. Low risk of rapid deterioration. 18 years and over. Less than 20 weeks pregnant.
Patients not eligible for the service	Where the answer is No to any of the above criteria.	Those who are not homeless.		Where the answer is No to any of the above criteria.	
Cost	This program is funded by SA Health and is free for patients with a referral.	This program is funded by SA Health and is free for eligible patients.	Patients may be required to pay a co-contribution, based on their income. See silverchain.org.au/fees-and-charges	These programs are funded by SA Health and are free for patients with a referral.	
How to refer	<p>Anyone can refer, including GPs, sexual health services, and hospital infectious diseases services.</p> <p>Patients can also self refer.</p> <p>To refer or for more information, call 1300 300 122 and ask to speak to the Clinical Practice Consultant of the HIV program.</p>	No referrals are required. Patients present at the homeless clinics for services.	<p>Patients can visit My Aged Care at myagedcare.gov.au for more information or by calling 1800 200 422.</p> <p>Alternatively, GPs can refer online to My Aged Care with myagedcare.gov.au/make-a-referral</p>	<p>You will need to provide a referral for your patient to access these programs. You can access these forms by searching for SA Health Metropolitan Referral Unit (MRU).</p> <p>Please ensure a comprehensive health summary and up to date medication list are included. If you require Silverchain to administer medications or provide medication management services please also complete a Medication Authority form.</p>	

Private Services

A range of nursing, allied health and aged care services can be provided on a fee for service basis. Referrers and patients can call **1300 650 803** for current availability and to obtain a quote.



For further information

- call **1300 300 122**
- email SCReferrals@silverchain.org.au
- or visit silverchain.org.au