

Commonwealth Home Support Programme (CHSP) Client Contribution Schedule

Grampians Region

Effective 05 April 2023

Service Type	Low	Medium
Domestic Assistance	\$11.50 / hr	\$22.00 / hr
Accompanied Shopping	\$9.50 / hr	\$9.50 / hr
Personal Care	\$8.30 / hr	\$14.90 / hr
Flexible Respite	\$3.90 / hr	\$7.20 / hr
General Home Maintenance	\$22.00 / hr	\$22.00 / hr
Garden Maintenance	\$29.00 / hr	\$29.00 / hr
Occupational Therapy Assessment	\$12.50 / per episode	\$19.10 / per episode
Home Modifications	Contact for Quote	Contact for Quote

Delivered Meals at Home	Rate
Main Meal only	\$7.00
2 Course Meal (Dessert + Main <u>or</u> Soup + Main)	\$9.00
3 Course Meal (Main + Soup + Dessert)	\$11.20

Social Support	Low	Medium
Social Support – Centre Based (meal at client expense)	\$12.00 / session	\$15.00 / session
Social Support – Outing (purchasing your own meal &/or entry fees may apply)	\$12.00 / session	\$15.00 / session

Terms and Conditions

1. 24 hours' notice is required for cancelled services. If you fail to provide this notice period, you may be charged the full contribution fee for the scheduled service.
2. Direct Debit and Credit Card payments will incur a dishonour fee if inadequate funds available.
3. We will adjust your direct debit based on the balance owing at the end of each month which is calculated on the number of hours of services provided in the month prior and any outstanding balances. The payment will be reflected in your monthly statement.
4. If you fall behind in paying your consumer contribution fees, services may be suspended until alternate arrangements can be made. If you are experiencing financial hardship and cannot pay your service account, please call us to discuss.
5. All services are a minimum of 15 minutes, with increments of 15 minutes excluding Home and Property Maintenance services, which are a minimum of 1 hour per service. Fees will reflect the pro-rata rate.
6. CHSP consumer contribution fees will increase annually, in line with the government's client contribution framework and Consumer Price Index (CPI). You will be given 4 weeks' notice of any fee increases.