Home Care Package Price List



For Western Australia 1 January 2023

For nearly 130 years, Silverchain has enabled thousands of Australians to live independently in their own homes. From essential services to caring for more complex conditions, we have skilled people on hand to look after you at every stage of your journey.

| Service | Duration | Weekday (6am-6pm) | Weeknight (6pm-6am) | Saturday | Sunday | Public holiday |
|----------------------------------------|----------------------|----------------------|------------------------|----------|----------|-------------------|
| Personal care, social support, respite | 30 mins [#] | \$41.00 | \$55.00 | \$70.00 | \$80.00 | \$92.50 |
| | 1 hour | \$75.70 | \$100.35 | \$127.70 | \$145.95 | \$168.75 |
| Domestic assistance | 1 hour | \$71.50 | * | * | * | * |
| Nursing | 30 mins [#] | \$77.50 | \$88.50 | \$100.00 | \$125.00 | \$140.00 |
| | 1 hour | \$130.00 | \$148.45 | \$167.75 | \$209.70 | \$234.85 |
| Allied health - Professional | 1 hour | \$168.85 | * | * | * | * |
| Allied health - Therapy Assistant | 1 hour | \$100.55 | * | * | * | * |
| Group social outing | 1 hour | \$37.40 | * | * | * | * |
| Social centre visit | Per visit | \$90.80 | * | \$128.20 | \$128.20 | * |
| Light gardening | 1 hour | \$50-\$100 | * | * | * | * |

[#]The minimum service charge is 30 minutes, and will be billed in 15 minute blocks thereafter. Visits less than 60 minutes will be charged at the quoted 30 minute rate.

Cancellation policy

We understand plans change. If you need to cancel your service, please give us 24 hours notice. Otherwise a cancellation charge may apply.

External providers

We will engage external providers on your behalf if required, provided they meet our standards. We will discuss and agree the cost for these services or equipment where they vary from our price list.

Other costs

You may be charged for costs incurred by Silverchain in the delivery of your service, such as parking fees or travel by a contractor.

| Other fees and charges | Frequency | Level 1 | Level 2 | Level 3 | Level 4 |
|------------------------------------------|-----------|---------|---------|---------|---------|
| Care management (managed by Silverchain) | Per day | \$4.21 | \$7.43 | \$15.14 | \$22.43 |
| Care management (self-managed) | Per day | \$2.50 | \$3.65 | \$6.55 | \$8.65 |
| Package management | Per day | \$2.50 | \$4.35 | \$9.50 | \$14.40 |
| Exit fee or Setup fee | | \$0 | \$0 | \$0 | \$0 |



^{*} We do not generally provide these services outside of weekdays. If you require these services outside of weekdays, please contact us for a quote.

Additional services purchased on top of the value of your package will be charged at the rates listed above.