

Personal care contributions – credit offer



Terms and conditions

Silverchain agrees to provide to each Eligible Client a credit for all Contributions that are payable by that Eligible Client in connection with the Personal Care services delivered by Silverchain between 1 August 2026 and 30 September 2026 as part of that client's Support at Home (**SAH**) package (**Offer**).

Eligibility

To be an **Eligible Client** a client must:

- Have a SAH Service Agreement in place with Silverchain to receive Personal Care services in the Relevant Period.
- Be assessed as eligible to receive Personal Care services, and have available SAH funding to receive such services in the Relevant Period.
- Be compliant with your Silverchain SAH Service Agreement, including being up to date with fees and Contributions for services other than Personal Care.

Definitions

For the purpose of these Terms and Conditions:

- **Contributions** has the meaning given in the Silverchain SAH Service Agreement.
- **Eligible Client** has the meaning given in the paragraph above (Eligibility).
- **Personal Care** has the meaning given in the SAH Service List published by the Australian Government Department of Health, Disability and Ageing.
- **Relevant Period** means the period between 1 August 2026 and 30 September 2026 (inclusive).

- **Silverchain** means Silver Chain Group Ltd ACN 077 082 725, Royal District Nursing Service of SA Ltd ACN 151 858 025 and Silverchain Care Pty Ltd ACN 095 961 005, as applicable.

Offer conditions

If an Eligible Client chooses to receive the Offer, the following conditions apply:

- A credit will be automatically applied to the Eligible Client's Contributions for Personal Care services delivered under the SAH program during the period 1 August 2026 and 30 September 2026.
- No credits will be applied after 30 September 2026.
- The Offer relates only to an Eligible Client's Contributions for Personal Care services delivered in the Relevant Period under the SAH program.
- If a SAH Service Agreement with Silverchain is terminated for any reason, the credits pursuant to the Offer will automatically cease on such termination.
- By participating in the Offer, the Eligible Client agrees to Silverchain's Privacy Policy available on its website and consents to the use of their personal information for the purposes of administering the Offer.
- The Offer is not transferable and cannot be exchanged for cash or other goods, services or benefits.
- The Offer is current as at 1 August 2026 and may be withdrawn for an Eligible Client prior to acceptance by that Eligible Client at any time.