

We need your help

Silver Chain is embarking on an initiative to enhance our consumer involvement in planning, delivering and evaluating our services.

The objective of this project is to design a Consumer Participation Framework for Silver Chain, which outlines how we will involve consumers and will be implemented in 2011. A draft Consumer Participation Framework has been developed by a steering committee with representatives from Silver Chain, the Health Consumers' Council of WA and Carers WA.

The draft is now available for review during the month of November and we are calling on you to help us. We are seeking your feedback and input before it is finalised and approved by Silver Chain's Executive team.

If you would like to assist us and have your say, the draft Consumer Participation Framework can be downloaded from our website www.silverchain.org.au/consumer-framework. Alternatively, please call Alex Robertson at Silver Chain on 9242 0242 to receive a hard copy or to find out more.

