



Customer Centre Representative

Looking for a job with great work/life balance?
Silver Chain's Customer Centre has the job for you!

If you are passionate about delivering quality customer service, energetic, love problem solving as well as interacting with people from all walks of life, then we have the role for you - past contact centre experience is desirable but applications from candidates with the above qualities will be accepted.

Silver Chain has opportunities for Customer Centre Representatives to join our dynamic Customer Centre team based in Osborne Park on a **full time, ongoing** basis. (Please note, we are not considering applications for part-time staff at present.)

Applicants should be available for work between the hours of 6:00am and 8:00pm. Our Customer Centre operates 24/7 so the role requires a flexible approach, including working the occasional public holiday.

The Customer Centre features great facilities, secure parking when required and the satisfaction of working with a great team that love what they do, who are making a real difference to people's lives every single day! Join Silver Chain and earn up to **\$16,050** of your annual salary **tax free** through our generous salary packaging options.

Selection criteria for this role is listed on our website at the following link under the "Knowledge, Skills and Experience" section: <http://www.silverchain.org.au/customer-centre-representative/>

To apply, please submit your current resume and a cover letter **addressing the selection criteria**. Please note that only applications addressing the selection criteria will be considered. Applications may be submitted to recruitment@silverchain.org.au

All successful applicants must be available to commence our training program on **20 March 2012**.

If you would like to find out more about the position contact Conor Whelan on 9242 0199 or visit www.silverchain.org.au to find out more about us.

Closing date for these great opportunities is **Friday 24 February 2012**.

Recruitment Office
6 Sundercombe Street
OSBORNE PARK WA 6017
Fax: (08) 9242 0268

